

CLARIFICATION NOTICE REGARDING PROCESSING OF PERSONAL DATA OF MOTORWAY USERS

As Çanakkale Otoyol ve Köprüsü İnşaat Yatırım ve İşletme A.Ş. (“ÇOK A.Ş.” or “**Company**”), we attribute importance to the protection of your Personal Data. ÇOK A.Ş. processes your Personal Data in accordance with the Personal Data Protection Law No. 6698 (“**PDPL**” or “**Law**”) and within the scope of the purposes and limits specified below and takes utmost care to take the necessary administrative and technical measures accordingly. Within this context, this Clarification Notice Regarding Processing of Personal Data of Motorway Users (“**Clarification Notice**”) has been drafted by ÇOK A.Ş. in the capacity of “Data Controller” in accordance with the principles set out in the ÇOK A.Ş. Personal Data Protection and Processing Policy and the ÇOK A.Ş. Personal Data Retention and Destruction Policy published at www.1915canakkale.com/kurumsal/kisisel-verilerin-korunmasi under the PDPL. Through this Clarification Notice, we would like to inform you about our processing of your Personal Data and your rights under PDPL.

1. IDENTITY OF THE DATA CONTROLLER

In accordance with the Implementation Agreement dated 21 March 2017 signed with the General Directorate of Highways of the Ministry of Transport and Infrastructure, ÇOK A.Ş. as the assigned Company, has undertaken the design, construction, operation, maintenance, and repair of the Kınalı – Tekirdağ – Çanakkale – Savaştepe Motorway Project, Malkara – Çanakkale (Including the 1915 Çanakkale Bridge) Section (“**Motorway**”) within the scope of the Motorway project.

ÇOK A.Ş. has the title of “Data Controller” under the PDPL and related regulations in terms of the personal data obtained regarding you. You can reach us through the contact information provided in Article 4 of this Clarification Notice.

2. YOUR PERSONAL DATA WE PROCESS, PURPOSES OF AND LEGAL GROUNDS FOR PROCESSING THEREOF

2.1. Following personal data will be processed if you use the Motorway:

- a. Visual and Audio Recordings:** Your Motorway crossing image, camera image and audio recording if you use the toll booth on the Motorway.
- b. Customer Transaction Information:** Your Motorway crossing information (date, time, toll booth), HGS tag information, license plate, vehicle class information.
- c. Physical Space Security Information:** Your camera footage.

Your personal data is collected, stored and processed by automated means through the fee collection system and CCTV during your passage through the box office within the scope of the execution of service production, operation and sales processes limited to the purposes of carrying out the collection of the toll, and carrying out the necessary examinations and audits to prevent your loss in case of a possible erroneous collection, and executing the activities in accordance with the legislation and ensuring

the security of the Motorway, and carrying out the information security processes of our Company and fulfilling the storage and archive activities.

Your Physical Space Security Information is processed where it is mandatory for our Company to fulfill its legal obligation; Your Visual and Audio Recordings and Customer Transaction Information are processed where (i) it is necessary to process the personal data of the parties to the contract, provided that it is directly related to the establishment or performance of the contract, (ii) the data processing is mandatory for the legitimate interests of our Company provided that such processing does not override your fundamental rights and freedoms, and (iii) data processing is mandatory for our Company in order to establish, exercise or protect its rights.

2.2. Following personal data will be processed as you will have made a passage in violation in the event that the bank provision request is negatively responded by the bank/PTT with which your HGS tag is affiliated and you do not choose the payment method offered to you by the box office officers for the payment of the fee at the box office:

- a. **Identity Information:** Your name and surname, Turkish identity number; date of birth; title and passport number; driver's license information; and if you are a real person supplier, your tax plate and tax number.
- b. **Contact Information:** Your address, phone number, email address.
- c. **Financial Information:** Your payment and debt information; notary vehicle sales contract; vehicle title; IBAN and bank information; if applied to the judicial authorities, your asset information.
- d. **Legal Affairs Information:** Your information in the lawsuit and execution file, correspondences with judicial authorities in case of application to judicial authorities.

Your Personal Data is collected, stored and processed as you made a passage in violation within the scope of carrying out service sales and operation processes and limited to the purposes of executing finance and accounting affairs and collection and payment processes; and conducting and following up legal affairs for ensuring the collection of the toll, through documents provided by authorized institutions and organizations and GSM operators and automated methods by the fee collection system based on the legal grounds where (i) processing of personal data is mandatory for our Company to establish, exercise or protect its rights and (ii) such processing is directly related to the establishment or performance of the contract so long as it is directly related to the establishment or performance of the contract.

2.3. Following personal data will be processed in case of an/a accident/problem that takes place on the Motorway:

- a. **Identity Information:** Your name and surname, Turkish identity number
- b. **Contact Information:** Your address, phone number.
- c. **Visual and Audio Recordings:** Your voice recordings obtained during the communications with our call centre after the accident.

- d. **Customer Transaction Information:** Your license plate, your call centre records.
- e. **Other:** Your vehicle wreck record, accident reports.
- f. **Special Categories of Personal Data:**
 - **Health Information:** Your health status information if your health is affected because of the accident.

If you have an accident or a problem on the Motorway, your Personal Data is collected, stored and processed limited to the purposes of intervening and resolving the problem within the scope of emergency management processes; fulfilling the obligations of our Company and carrying out supervision activities; ensuring the satisfaction of our Motorway users; and following up on your requests and complaints by non-automated methods through accident reports and automated methods through your call centre records based on the legal grounds where (i) data processing is mandatory for the establishment, exercising or protection of a right, (ii) data processing is mandatory for the legitimate interests of our Company so long as it does not override your fundamental rights and freedoms; and your Health Information is collected, stored and processed if you have an explicit consent.

2.4. Following personal data will be processed if you are involved in any incident concerning safety on the Motorway:

- a. **Identity Information:** Your name and surname, Turkish identity number
- b. **Contact Information:** Your address, phone number.
- c. **Customer Transaction Information:** Your license plate.
- d. **Other Information:** Your incident reports.

Your Personal Data is collected, stored and processed by non-automated methods through the incident minutes limited to the purposes of ensuring the safety of the Motorway; carrying out emergency management processes; carrying out our activities in accordance with the legislation; and providing information to authorized persons, institutions and organizations in case of legal requirements based on the legal grounds where data processing is mandatory for our Company to fulfil its legal obligation.

2.5. Following personal data will be processed if the company of which you are an officer enters into a contract with our Company regarding the passages to be made from the Motorway:

- a. **Identity Information:** Your name and surname, Turkish identity number, tax identification number, parents' name, date of birth, place of birth, identity card serial number, signature, title and passport number.
- b. **Contact Information:** Your address, phone number, email address.

Your Personal Data is collected, stored and processed by non-automated methods by your means personally and/or through the signature circular limited to the purposes of carrying out the contract and service sales processes and customer relationship management processes based on the legal grounds where it is necessary to process the personal data of the parties to the contract provided that it is directly related to the performance of the contract.

2.6. Following personal data is processed if you use the emergency line on the Motorway:

- a. Identity Information:** Your name and surname
- b. Contact Information:** Your phone number.
- c. Visual and Audio Recordings:** Your voice recordings obtained during calls made through the emergency line.
- d. Customer Transaction Information:** Your license plate, vehicle model information, request, and complaint information.
- e. Location:** Information about your location on the Motorway.
- f. Special Categories of Personal Data:**
 - **Health Information:** Your health status information if you have experienced an event that affects your health.

Your Personal Data is collected, stored and processed by your means personally through the emergency line by automated methods for carrying out emergency processes, based on the legal grounds where processing of the personal data of the parties to the contract is mandatory provided that it is directly related to the establishment and/or performance of the contract and data processing is mandatory for the legitimate interests of our Company provided that such processing does not override your fundamental rights and freedoms. Your **Health Information** is collected, stored, and processed your explicit consent.

3. TRANSFER OF YOUR PERSONAL DATA

Your Identity Information, Contact Information, Visual and Audio Recordings Information, Customer Transaction Information, Financial Information, Other Information (vehicle wreck record and accident reports) and Health Information are transferred to our business partners and service providers; your Location Information is transferred to our business partners for the purposes of executing and supplying service sales and operation processes, executing emergency processes, concluding the demands and complaints of our Motorway users and carrying out activities aimed at your satisfaction, carrying out investment and contractual processes and providing information to authorized persons, institutions and organizations.

Your Identity, Contact, Customer Transaction, Financial Information, Visual and Audio Recordings and Legal Transaction Information are shared with the lawyers and consultants from whom our Company receives legal support services to ensure the collection of the fee in case of a passage made in violation and non-payment of the toll and fine.

If there is any dispute between our Company and you, and/or if a complaint is made to CIMER and/or you have a work accident, or a request is received from official authorities, judicial authorities or law enforcement authorities, your Personal Data is shared with these institutions and organizations, as well as lawyers and consultants from whom our Company receives legal support within the limits of and to the extent that is related to the relevant dispute/demand in accordance with the laws and secondary legislation, especially the Civil Procedure Law No. 6100.

4. YOUR RIGHTS AS A DATA SUBJECT AND REMEDIES AGAINST THE COMPANY

You may submit your requests within the scope of Article 11 of the Law regulating the rights of the data subject, by filling out the application form which you may find in our website, together with the documents that will identify you in accordance with the “Communiqué on the Procedures and Principles of Application to the Data Controller” (i) to Mustafa Kemal Mahallesi 2118 Cad. Maidaan A Blok Kat:13 No:155 Çankaya, Ankara by a document with wet signature thereon in person or through a notary public or by certified mail with return receipt requested or (ii) via registered electronic mail (REM), or an electronic document signed with a secure electronic signature or mobile signature to canakkale.1915@hs01.kep.tr or (iii) through other methods determined by the Board, if any.

Applications to be made within this scope will be accepted following the completion of identity verification to be made by us and your requests will be concluded promptly and within 30 days at the latest, depending on the nature of the request.

We respectfully bring the matter to your attention.

Çanakkale Otoyol ve Köprüsü İnşaat Yatırım ve İşletme A.Ş.

**EXPLICIT CONSENT REGARDING PROCESSING OF PERSONAL DATA OF ACCIDENT
VICTIMS ON MOTORWAY**

As stated in the Clarification Notice Regarding Processing of Personal Data of Motorway Users, in case I have an accident or a problem on the Motorway, I consent to the processing my Health Information contained in the accident reports by Çanakkale Otoyol ve Köprüsü İnşaat Yatırım ve İşletme A.Ş. ("ÇOK A.Ş."),

- Within the scope of the purposes of carrying out emergency management processes and fulfilling the obligations and audit activities of ÇOK A.Ş. and executing activities aimed at the customer satisfaction.

I approve.

I do not approve.

- I consent to the transfer of my Health Information contained in the accident reports by ÇOK A.Ş. to the service provider companies and business partners within the scope of the purposes of fulfilling its obligations and audit activities, executing activities aimed at the customer satisfaction and intervening and resolving the problem within the scope of carrying out emergency management processes.

I approve.

I do not approve.

Name-Surname :

Signature :

**EXPLICIT CONSENT REGARDING PROCESSING OF PERSONAL DATA OF
MOTORWAY USERS USING THE EMERGENCY LINE**

As stated in the Clarification Notice Regarding Processing of Personal Data of Motorway Users, in case of a health problem I have on the Motorway, I consent to the processing my Health Information by Çanakkale Otoyol ve Köprüsü İnşaat Yatırım ve İşletme A.Ş. ("**ÇOK A.Ş.**"),

➤ To carry out emergency management processes,

I approve.

I do not approve.

➤ I consent for it to be shared with the business partner in order to intervene and resolve the problem within the scope of the execution of emergency management processes,

I approve.

I do not approve.

Name-Surname :

Signature :